

## Safety and Security Guidelines

The safety of our students is our highest priority. Like all public institutions in Israel, Tel Aviv University employs a network of security personnel covering all campus entrances and patrolling throughout the campus and dormitory complex 24 hours a day. Additionally, students should be prepared to show student cards or another picture ID and submit bags for search. The University's Security Department maintains close contact with government security agencies. The TAU International student population is regularly updated regarding security matters and receives copies of all relevant official communications. Specific security information will be given at the student orientation.

Additionally, US citizens are advised to register with the local U.S. Embassy. This can be done either in person, or online at: <https://travelregistration.state.gov>. Finally, during orientation and periodically our security officers will be briefing students on safety issues and updates. If necessary, Tel Aviv University has outstanding evacuation arrangements with other institutions throughout Israel. Specific information on such arrangements can be obtained from our offices.

TAU International also requires all students to carry a mobile telephone (see details under "Telephone Services"). This allows our staff to contact all program participants at any time via SMS text messages or group messaging. All Students are given a complete security/safety briefing on orientation day. In addition, every participant is provided with a welcome booklet listing the telephone numbers of all the relevant personal and offices, TAU International office, TAU Security dept and mobile and emergency numbers of TAU International personnel who can be contacted 24 hours a day, seven days a week.

### Important Phone Numbers

|                           |          |
|---------------------------|----------|
| Police:                   | Dial 100 |
| First Aid:                | Dial 101 |
| Fire Dept:                | Dial 102 |
| Electric Company:         | Dial 103 |
| City Municipality:        | Dial 106 |
| Phone Information Center: | Dial 144 |

TAU Security Office: 03-640-8484 or 03-640-9595

TAU International Office: 03-640-8118 or 03-640-8639

TAU International Head Counselor (Jenia): 052-6000570

## Telephone Services

Tel Aviv University has arranged for all TAU International students to receive a rent-free cell phone through *IsraelPhones*, these is optional. However, we **require** all of our students to carry phones for their convenience and safety. This allows our staff in Israel to send important periodic SMS text messages to all of our students. To sign up for a phone from *Israelphones*, log on to, [www.israelphones.com/tau.htm](http://www.israelphones.com/tau.htm).

You will be required to provide us with an Israeli phone number upon arrival.

## Crisis and Conflict Resolution

In the event that discrimination, harassment, or other conflicts arise, please contact the TAU International office located in the Carter Building right on campus.

Tel: 03-6408118 or 03-6408639

In addition, a student services hotline has been established to handle psychological counseling and assorted crises. This hotline runs from 6:00 until 10:00 nightly. The phone number is 03-640-5352.

## Mandatory Health Insurance

Your welfare while you are studying at Tel Aviv University is of paramount concern to us. The University provides insurance that is included in the cost of tuition. **University Health Insurance is non-refundable and is mandatory for all TAU International students.** The policy is a basic health insurance plan that covers treatment within the State of Israel by a large selection of private, English-speaking doctors. It also covers hospitalization in public hospitals. Coverage includes the Ulpan and all programs and vacation days. This insurance provides coverage for the student only within Israel. Optional health insurance coverage is offered for travel outside Israel for an additional fee. You may purchase the additional coverage directly from an insurance agent in Israel.

## Organized Trips

- TAU international strictly obeys the security policies established by Israel's Ministry of Education and TAU'S security department.
- Transportation to all programmed activities, such as seminars, trips and conferences, is handled by University chartered buses.
- All field trips are cleared in advance, by the joint security center of the SPNI and the Ministry of Education, this clearance is coordinated with all appropriate authorities (including Israeli police and army). This joint security center ("Moked Teva") is updated with the groups' whereabouts at all times. In accordance to their recommendation, armed guards and trained first-aid personnel, carrying first aid kits, escort the students.
- TAU International does not travel into the area referred to as the "Occupied Territories" over the green line, except in very specific areas determined safe by Israel's security services: For example: the Old City of Jerusalem, and the north banks of the Dead Sea.

## **Safety Regulations in Dorms:**

The resident must observe safety rules and comply with safety instructions issued periodically by the Operator.

- A resident must inform the security officer of the dormitories or the Director, or in their absence, whom ever was designated by the Director, of any suspicious object or person that is seen in or around the dormitories.

### **Fire Prevention:**

The resident must check the location of the fire extinguishers and use them only in the event of a fire.

Fires may be extinguished with water after the electricity on the floor is disconnected and in the presence of authorities.

### **The danger of electrocution:**

The electrical system may not be used if wires are exposed, outlets or switches are broken or damaged, appliances are broken etc.

The resident must notify the Director immediately upon the discovery of a safety hazard.

It is stated emphatically that the resident may not make any changes and/or additions to the electrical systems, on his own or through a licensed technician.

### **Danger of Falling:**

It is absolutely forbidden to go on the rooftops of any of the buildings for any reason, to climb or sit on the window sills or in high places that do not have railings.

Windows, screens or any part of them may not be dismantled.

Planters, flower pots or any other item may not be placed on the outside sills of the windows or on the outer building walls.

## **Safety Regulations in general:**

- It is not recommended to make contact with Strangers.
- If you see anyone or anything (Package, bag etc.) that looks suspicious, please inform security personnel right away.
- Do not leave your bag, or other valuables unattended; Tel Aviv is a normal city like any other big metropolitan city in the world, things do get stolen when left unattended from classrooms, on the bus, beach etc.,
- Do not leave your apartment unlocked.

We wish you all a wonderful experience; please take care of yourself and your belongings.

Sincerely Yours,  
TAU International