A guide to Remote Access in the University

VPN

The initial installation includes three steps (one-time installation). It is mandatory to follow the steps in the order they’re mentioned, as they are interdependent.

1. **Google Authenticator** app. installation on your smartphone
2. Enrollment;
3. VPN client installation on your workstation on which you work remotely (Windows/ Macintosh/ Linux/ Tablet/ Phone, etc.).

Follow these three steps in order.

In every step you will be required to choose a suitable link for your workstation.

Step 1 – Installing the Google Authenticator

- Android Installation
- iPhone Installation

Step 2 – Enrollment

- Enrollment

Step 3 – Installing a VPN Client

- VPN Client on Windows
- VPN Client on Macintosh
- VPN Client on Linux
- VPN Client on Android
- VPN Client on iPhone
Step 1 – Installing the Google Authenticator on Android

To install the app on Android, follow the steps as outlined in the images below. It is mandatory to follow the steps in the order they’re mentioned, as they are interdependent.

Please note, at the end of the installation, click on the link to step B - enrollment.

1. Open “PLAY” app
2. Type “Google Authenticator”
3. Choose “Google Authenticator” from the list
4. Click on “Install”
5. Wait until the installation finishes
Continue to the next step, B – enrollment.
Step 1 – Installing the Google Authenticator on iPhone

To install the app on iPhone, follow the steps as outlined in the images below

It is mandatory to follow the steps in the order they’re mentioned, as they are interdependent

Please note, at the end of the installation, click on the link to step B - enrollment.

1. type in "google authenticator"
2. click on "get"
3. wait until the download finishes

Wait until the next screen appears

Continue to the next step, B – enrollment.
Step 2 – Enrollment

Here we enroll to the identification device we installed in the previous step. (Google Authenticator)

It is mandatory to follow the steps in the order they're mentioned, as they are interdependent

Please follow these steps for registration:

1. Follow the steps using Google Chrome, Safari or Firefox Browser (preferably Chrome). **DO NOT USE INTERNET EXPLORER;**
2. Enter MyTAU personal area;
3. Follow the steps outlined in images below:
Now, the identification must be done again:

1. Type your username
2. Type your ID number
3. Type your password
4. Click on login

Next screen will appear: Please wait for the SMS

OTP will be sent to your registered phone. It’s valid for 2 minutes. If you didn’t receive the code, please contact Help Desk.

1. Type in the code you received
2. Click on “Login”
Now, move forward to the cellphone:

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A barcode will appear on the screen which must be scanned using the Google Authenticator that was installed in step A

Time-based One-time Password (TOTP) Configuration

- Tap on Google Authenticator app on your mobile device
- Press “+
- Select “Scan a QR code” or “Enter a setup key”
- After scanning or typing the key, enter the code generated by the Google Authenticator app and then press "משרדי אישור" (enter code)

Enter code from device

Now, move forward to the cellphone:

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Enter the Google Authenticator on your phone

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Click on +
Click on “Scan a QR Code”

Scan a QR code that appears on the screen, with your phone and wait for a confirmation code

1. Type in the confirmation code
2. Click on “Finish Registration”

Wait until the process is done
Continue to the next step, [C – VPN installation](#)
Step 3 – VPN Installation

- VPN Client on Windows
- VPN Client on Macintosh
- VPN Client on Linux
- VPN Client on Android
- VPN Client on iPhone
Step 3 – VPN Installation on Windows

This step can be done only after completing steps A and B. The steps are interdependent

Links to the previous steps.

To install the VPN application, please follow these steps:

1. The installation must be done only on Chrome, Safari or Firefox browsers. DO NOT USE INTERNET EXPLORER
2. Enter MyTAU personal area;
3. Follow the steps outlined in images below:

1. Type your username
2. Type your ID number
3. Type your password
4. Click on login

Click on the blue icon – “Nihul Hetkanei Zihui” - Identification device management

Click here to download the software for Windows

Click on the link
1. Choose to save on desktop

2. Click “Save”

Click “Save File”

Double click on installation file

If this window pops out, click “Run Anyway”

If this window pops out, click “OK”

Click on “Begin Installation”
11. Click on "OK"

12. Wait until the installation is finished

13. Wait until the installation is finished

14. 1. Type in your username  
    2. Type in your password  
    3. Click on "Sign In"

15. This screen will appear. At this stage, enter the Google Authenticator on your cellphone; there you will have the confirmation code.

16. 1. Type in the confirmation code  
    2. Click on "Validate Code"
Now, the VPN is installed and connected

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Double click on “Global Protect” icon

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Connected

You are securely connected to the

Make sure it is connected

Disconnect
Step 3 – VPN Installation on MAC

This step can be done only after completing steps A and B. The steps are interdependent

Links to the previous steps.

To install the VPN application, please follow these steps:

1. The installation must be done only on Chrome, Safari or Firefox browsers. DO NOT USE INTERNET EXPLORER
2. Enter MyTAU personal area;
3. Follow the steps outlined in images below:

The file will be saved in Downloads file
5. Double click on the installation icon

6. Click on CONTINUE

7. Click on CONTINUE

8. Click on INSTALL

9. Use Password/ fingerprint

10. Click on CLOSE
A globe icon will appear on the icon taskbar. Click on the icon and type the portal address

1. Type in vpn.tau.ac.il
2. Click on CONNECT

Open the Google Authenticator app on your smartphone; there will appear a confirmation code.

1. Type in your username
2. Type in your password
3. Click on “Sign In”

Next window will pop out, showing a successful connection

In order to disconnect, click on the software on the top of the taskbar.
Step 3 – VPN Installation on Linux

Users who have a service agreement with the Scientific Computing section (Computing division) required to open a service call by sending an email.

The rest of the users will contact their faculty computer coordinators directly for support.
Step 3 – VPN Installation on Android

(This step can be performed only after completing steps A and B! The steps are interdependent).

Directions to previous steps.

To install the app on Android, follow these steps below:

1. Enter Google Play app
2. Type in “global protect”
3. Choose “global protect”
4. Click on Global Protect icon
5. Click on Install

6. Wait for installation to finish

7. Click "Open"

8. This screen will appear and disappear
1. Type in vpn.tau.ac.il
2. Click on Connect

1. Type in your username
2. Type in your password
3. Click on “Sign In”

You’ll be requested to enter a code from Google Authenticator app

1. Type in the validation code
2. Click on “Validation Code”
Click on "Confirm"

Check "Connected" message appears
Step 3 – VPN Installation on iPhone

(This step can be performed only after completing steps A and B! The steps are interdependent).

Directions to previous steps.

To install the app on iPhone, follow these steps below:

1. Enter the App Store
2. Type in “Global Protect”
3. Click on “GET”
Click on “OPEN”

1. Type in vpn.tau.ac.il
2. Click on “Connect”

Click “Allow”

Tap the button
1. Type in your username
2. Type in your password
3. Click on “Sign In”